

How will students access email?

Students can access the Microsoft Office365 services by:

- Selecting the student email link that will be on <https://hcpss.me>.
- Students will login using their email address (username@inst.hcpss.org) and active directory password.

Directory and Contacts

Students who are part of Microsoft Office365 have access to:

- The HCPSS exchange staff directory (NOTE: This is the same information that's in mail.hcpss.org).
- Students do not appear in the staff directory

Password Syncing

Password changes may take an hour or more to synchronize to Microsoft Office365 email.

What if a student can't login to Office365?

- Verify that they can login to the computer using their credentials
- Ask POC to put in a helpdesk ticket

Do you have another issue?

Ask your BYOD Point of Contact to put in a helpdesk ticket